

READYMADE WEBSITE TERMS OF USE

Last Updated: July 29, 2026

Welcome to the Readymade website and customer portal (the "Website"), owned and operated by NeoNova Network Services, LLC d/b/a NRTC Managed Services ("NRTC Managed Services", "we", "our" or "us"). These Website Terms of Use ("Terms of Use") govern your access to and use of the Website. If you register for or purchase the Readymade service, your use of the Service is also governed by the **Readymade Service Terms & Conditions** and the **Readymade Privacy Policy**, each of which is incorporated herein by reference. By accessing or using this Website, you agree to these Terms of Use.

1. Website Purpose

The Website provides information regarding the Readymade marketing platform and allows authorized users to register for, access, and manage their Readymade subscriptions.

2. Eligibility

The Website is intended solely for business users. By using the Website, you represent that you have authority to act on behalf of your organization.

3. User Accounts

Certain portions of the Website require creation of an account. You agree to:

- provide accurate information;
- maintain the confidentiality of your login credentials;
- promptly notify NRTC Managed Services of any unauthorized use of your account; and
- accept responsibility for all activity occurring under your account.

NRTC Managed Services reserves the right to suspend or terminate accounts for violations of these Terms.

4. Permitted Use

You may use the Website solely for lawful business purposes relating to the Readymade Service. You agree not to:



- interfere with Website operations;
- introduce malicious software or code;
- attempt unauthorized access to any system or account;
- scrape, copy, harvest, or systematically extract Website content;
- use automated tools to access the Website except as expressly authorized;
- use the Website in violation of any applicable law.

5. Intellectual Property

The Website and all associated content, including text, graphics, software, logos, designs, page layouts, workflows, photographs, templates, videos, documentation, trademarks, service marks, and other materials are owned by NRTC Managed Services, The Pivot Group, LLC, National Rural Telecommunications Cooperative ("NRTC"), their licensors, or affiliated entities and are protected by applicable intellectual property laws. Except as expressly permitted under the Readymade Service Terms & Conditions, no portion of the Website may be copied, reproduced, modified, distributed, republished, displayed, or otherwise exploited without prior written permission.

6. Customer Content

Any information submitted through the Website remains subject to the Readymade Privacy Policy and the Readymade Service Terms & Conditions. Customer remains responsible for ensuring that all information submitted through the Website is accurate and that it possesses all necessary rights to submit such information.

7. Third-Party Services

The Website may contain links to third-party websites, software, or services. NRTC Managed Services does not control or endorse such third-party resources and is not responsible for their availability, content, or privacy practices.

8. Website Availability

NRTC Managed Services may modify, suspend, or discontinue any portion of the Website at any time without prior notice. NRTC Managed Services does not guarantee uninterrupted or error-free operation of the Website. Scheduled maintenance, upgrades, or unforeseen outages may temporarily affect Website availability.

9. Security

Users shall not attempt to circumvent or compromise the security of the Website. NRTC Managed Services reserves the right to investigate suspected security incidents and cooperate with law enforcement authorities where appropriate.

10. Electronic Communications

By creating an account or otherwise communicating with NRTC Managed Services through the Website, you consent to receive communications electronically regarding your account, the Website, the Readymade Service, billing, updates, and other operational matters.

11. Disclaimer

THE WEBSITE IS PROVIDED "AS IS" AND "AS AVAILABLE". TO THE MAXIMUM EXTENT PERMITTED BY LAW, NRTC MANAGED SERVICES DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, OR AVAILABILITY.

12. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NEITHER NRTC MANAGED SERVICES NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM USE OF THE WEBSITE. ANY LIABILITY ARISING FROM THE WEBSITE SHALL BE SUBJECT TO THE LIMITATION OF LIABILITY SET FORTH IN THE READYMADE SERVICE TERMS & CONDITIONS.

13. Changes to the Website

NRTC Managed Services may update, revise, enhance, or remove Website content or functionality at any time.

14. Changes to These Terms

NRTC Managed Services may modify these Terms of Use from time to time. Updated Terms will become effective upon posting to the Website. Continued use of the Website following any update constitutes acceptance of the revised Terms.

15. Governing Law

These Terms of Use shall be governed by the laws of the State of Virginia, without regard to conflict of law principles.

16. Contact Information

Questions regarding these Terms of Use may be directed to:

NeoNova Network Services, LLC
d/b/a NRTC Managed Services

1207 Edwards Mill Road, Suite 102
Raleigh, North Carolina 27607

Email: readymade@askpivot.com

Phone: 503-608-7810